

DELIVERY AND PICK UP POLICIES

- We will have up to 12 runs on each truck. We put them in the most efficient logistical route, like UPS. If you don't answer your phone, we have to send them to the next set of runs which may be out of town. You may miss your rental items and/or extra charges WILL occur. Please give us at least two phone numbers and contacts.
- We will arrive sometime between the contracted delivery slots.
(AT A TIME OF OUR CHOOSING)
*Initial _____ Call to shorten your time slot if this will not work.
Call for shortened time slot prices. *Prices will increase as the "time slots" get shorter!*
- We will call the morning of to make sure we are still "on track", and to let you know a closer time of delivery or pick up, but this will not be a "time slot" change. These estimated times still can change!
- You or a delivery contact will have to be waiting at the delivery or pick up location and must answer our phone calls for the whole duration of the contracted "time slot".
*Initial _____
- Delivery charges include ground level drop-offs. Extra charges will be assessed if we have to use stairs or elevators.
*Initial _____
- The delivery and pick up vehicles are heavy and large box trucks. They will only be able to deliver and drive onto gravel, asphalt, and concrete driveways.
*Initial _____
- If the delivery or pick area is farther than 60' from the truck we will have to assess charges to move your equipment beyond the contracted distance.
(Some orders may be several tons of bulky equipment)
*Initial _____
- Unless you paid for takedown charges, all equipment must be stacked as it was delivered, before the pick-up crew arrives.
*Initial _____

Client's printed name: _____

Signature: _____

Date: ____/____/____ Contract# _____